Chosen Faith Privacy Policy

Effective Date: October 1, 2025 **Last Updated:** October 1, 2025

Chosen Faith ("we", "us", or "our") respects your privacy and is committed to protecting it through this Privacy Policy. This policy describes the types of information we may collect from you or that you may provide when you visit our website chosenfaithstore.com (the "Website"), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

1. Information We Collect

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

We may collect several types of information from and about users of our Website, including:

a. Personal Information

Information that can be used to identify you, such as:

- Name
- Email address
- Phone number
- Postal address
- Account information

b. Non-Personal Information

Such as:

- Browser type
- Device type
- IP address
- Browsing behavior (pages visited, time spent)

c. Cookies and Tracking Technologies

We use cookies, web beacons, and similar technologies to collect usage data to improve our Website and user experience.

The following links explain how to access cookie settings in various browsers:

- Cookie settings in Firefox
- Cookie settings in Internet Explorer
- Cookie settings in Google Chrome
- Cookie settings in Safari (OS X)
- Cookie settings in Safari (iOS)
- Cookie settings in Android

To opt out of being tracked by Google Analytics across all websites, visit this link: http://tools.google.com/dlpage/gaoptout.

2. How We Collect and Use Your Information

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

We may use the information we collect from you:

- To provide and operate Services;
- To provide, operate, and maintain our Website;
- To improve, personalize, and expand our Website;

- To understand and analyze how you use our Website;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

3. How We Store, Use, Share, and Disclose Visitors' Personal Information

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

3. How We Communicate with Site Visitors

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

4. Your Privacy Rights

Depending on your location, you may have the following rights:

- Access to the personal data we hold about you
- **Correction** of inaccurate or incomplete information
- Deletion of your personal information
- Opt-out of certain data processing (e.g., marketing communications)

California Residents: If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA). You can request:

- The categories and specific pieces of personal data collected
- The sources of the data
- The purpose of collection
- Third parties with whom data was shared
- Deletion of your data

To exercise these rights, please contact us at chosenfaithstore@gmail.com.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of transmission over the internet is 100% secure.

6. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

7. Children's Privacy

Our Website is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Chosen Faith 4704 Barn Owl Ct, Valrico, FL 33596 Email: chosenfaithstore@gmail.com